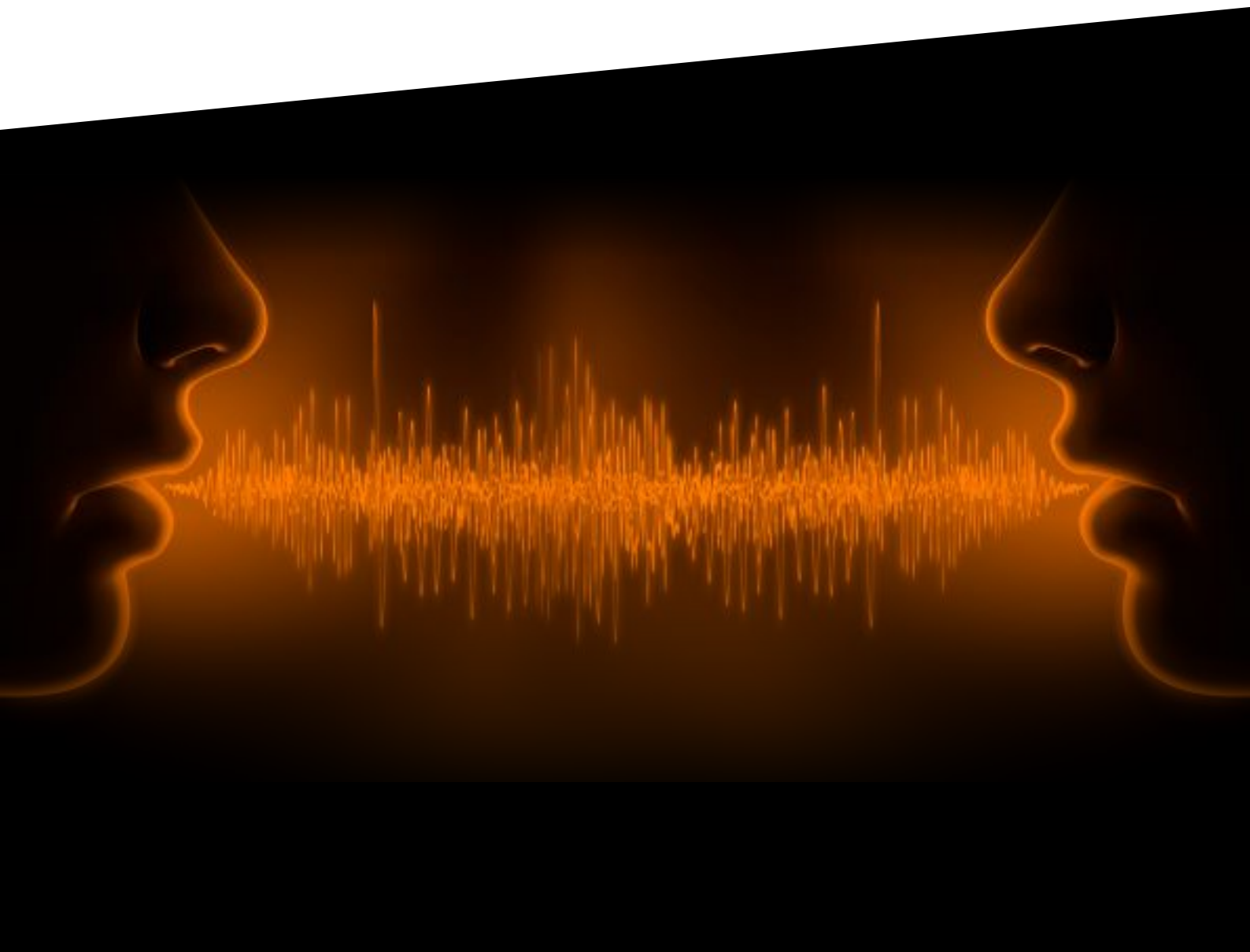




**Integrated Technology Solutions
with Man at the core**

Microbase is a Greek company that provides Integrated Communication Solutions, with dedication to the evolution of technology. It was founded in 2003 by a team of Engineers specializing in Informatics and Telecommunications.



The Company

Microbase is a licensed Greek Provider of Networks and Electronic Communications Services, by the Hellenic Telecommunications and Post Commission (EETT).

Its evolution and professionalism have been certified by International Quality Management Systems, which they verify its vision, values and mission. The certifications:

- **ISO 9001:2015 | Quality Management System**
- **ISO/IEC 27001:2013 | Information Security Management System**
- **ISO/IEC 20000-1:2018 | IT Services Management System**

as well as the implementation of the General Regulation for Data Protection (GDPR), are in full compliance with its operating principles, in:



Satisfying the communication needs...

...of corporations and organizations, through data network design & implementation and specialized Products & Services.



Supporting the services provided...

...with an active After Sales Support.



Creating relationships with customers...

...for an in-depth understanding of their communication needs.



Integrated Solutions

The Solutions and Services designed for its customers are categorized under the pillars:

Voice Communication

High level of know-how on Voice Communication Solutions & Services. By analyzing and adapting to your own telecommunications needs.

IT Security

With significant certifications and focused on Digital Data and Communication Security, Microbase offers reliable Solutions that cover the sensitive area of your information infrastructure.

Cloud Telecom Services

At the heart of the -necessary to all- Digital Transformation are the Solutions offered by Microbase, through Public Cloud, Private Cloud and Government Cloud infrastructure.

Networking

Microbase provides integrated Solutions and consulting Services in the design, implementation and maintenance of network infrastructures and systems in Businesses and Organizations.



Quality

The science, the deep knowledge and know-how of its Executives, the quality criteria of knowledge, the loyalty, the understanding of the risks, the mutual communication of the Management and the Executives, the in-depth provision of Support Services (After Sales Support), the effective implementation and especially the hard work of all, give the power of continuity and its strengthening in the market.



Clientele

Microbase's clientele includes more than 200 companies in more than 40 countries of various industries and sizes, such as Call Centers, Financial Institutions, Telephony Companies, Public Administration, etc., that cover their telecommunications, network and other needs with Microbase Products and Solutions.

A circular inset image showing two call center agents, a man and a woman, both wearing headsets and smiling. The woman is in the foreground, looking towards the camera. The man is slightly behind her, looking to the side. The background of the inset is a blurred office setting.

Know-how & Flexibility

Its operating scheme is well-structured with highly trained staff and continuously trained Engineers, to:

Adjust with dedication...

...the latest technology, for the digital transformation of the customer.

Provide advanced services...

...with immediacy to regular and emergency needs of customers.



Business Excellence

The goal of Microbase is to maintain the Business Excellence that has been achieved through the high efficiency of the results, the financial robustness, the high standards of safety and quality, the inseparable relationship with the customers-partners.

Certifications

Microbase officially offers its customers the highest standards of services, through certified partnerships with global organizations.

With expanded access to knowledge & programs and training in the most advanced technologies, the Microbase clientele has the ultimate benefits in terms of service and expertise.

Microbase has the following certifications and partnerships:

- **Gold Microsoft Partner**
- **Fortinet Advocate Partner**
- **Cambium Networks Connected Partner**
- **Check Point Technologies Partner**
- **Dell Technology Partner**
- **Snom Gold Partner**
- **Omilia Conversational Intelligence Gold Partner**

Microbase at a glance

Microbase provides integrated telecommunication Solutions and advanced technology Services.

The **Cloud Solutions** combined with the **Cloud Telephony Services**, are the ultimate option for the Customer, offering a turn-key solution. With Voice being at the center of our services – and with Cloud as a key tool – we are expanding the pillars of our **Solutions & Services**, with **IT Security** and **Data Network Organization**.

Vision

The reliable and effective response to the needs of our customers, creating long-term relationships of trust and heading Microbase to a leading position in the fields of expertise.

Values

Ethics, Flexibility, Teamwork, Innovation, Effectiveness, Customer Focus, Business Excellence, Safety and Quality Assurance

Mission

Our goal in Microbase is to add value to the Customer, offering innovative Communication Solutions, utilizing our excellent technological infrastructure and state-of-the-art technology that is constantly developing, in combination with our experienced and trained Human Resources.



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